



Library Social Worker Job Description

JOB LOCATION: Long Branch Free Public Library (LBFPL)
Long Branch, NJ United States

POSITION: Civil service position - Full Time 35 hours per week

EDUCATION AND LICENSURE: Masters of Social Work (MSW) from an accredited school of social work.

DUTIES: Meets individually with library patrons in order to provide resource and referral services or address issues in ways that are consistent with the mission of the LBFPL, and the City of Long Branch. Develops partnerships with surrounding social service agencies and stakeholders in order to provide services within the library or make referrals to off-site services available to library patrons. Participates in community engagement and outreach, and assists in community-based initiatives. Provides expert information as part of library planning processes, leads projects that intersect with services to vulnerable or at-risk populations, identifies and advocates for vulnerable populations, and helps guide efforts to evaluate and assess service delivery to at-risk customers. Coaches and trains colleagues on staff in best practices related to working with vulnerable populations and customers. Provides social work field supervision for social work student interns. Recommends strategies regarding policy creation and interpretation related to customer or community engagement in order to foster diversity and inclusion in the library environment. Tracks trends among library-based social workers and other relevant service providers, exchanges knowledge with peer libraries and agencies, and implements promising new practices. Leads or participates in funding initiatives related to public library-based social work. Other duties as assigned.

QUALIFICATIONS: At least 1-2 years of direct service experience. Demonstrated experience developing relationships with community partners. Ability to plan, implement, and evaluate programs. Excellent verbal, written, analytical and problem-solving skills. Strong interpersonal skills. Demonstrated ability in focusing on details while prioritizing and handling multiple projects. Well-organized systems for handling workload. Devotion to customer service. Regular and reliable attendance. Nonprofit or public sector experience preferred. Bilingual Spanish preferred; conversational or better Spanish desired.